

WHOLESALE: TERMS and POLICIES

We're so glad you're interested in becoming an expander of the anime and manga galaxy, aka Dealer/Reseller! Please read our terms and policies through carefully before placing your order, and be sure to fill out our [Wholesale Application Form](#) here if you haven't yet done so. Please download a copy of these terms and policies, sign and include the signed page with your application.

THE IMPORTANT STUFF

Here's a quick list of the things you really need to know:

- *We require a valid Reseller certificate on file as long as your account remains open with us.*
- *Our opening order minimum is \$500*
- *Our minimum for re-orders is \$250*
- *Our annual purchase requirement is \$6,000*
- *Once you apply for a Dealer or Reseller status and are approved, you'll be given wholesale pricing. To receive the correct pricing, you will need to create an account on our site (if you haven't already done so) and will need to be logged in when placing orders to see the appropriate price level.*
- *Dealers/Resellers are prohibited from using "Promotional Pricing" codes. Any violation of this policy will result in your immediate removal from our Dealer/Reseller program.*
- *If extended credit terms, you agree to pay within those terms. More than 3 missed or late payments in any calendar year will result in your removal from our Dealer/Reseller program.*
- *No credit card chargebacks shall be initiated by you or any representative of your organization. Should a chargeback be initiated by you or your representative, it will result in immediate removal from the Dealer/Reseller program and all subsequent orders will be cancelled.*
- *When using a credit card for transactions on your account, no more than 3 credit card authorization declines will be allowed on an annual basis. More than 3 will result in immediate removal from the Dealer/Reseller program and all subsequent orders will be cancelled.*
- *Your account must maintain a less than 3% non-defective or damaged return rate. When product is returned as defective or damaged it will be reviewed by our Quality Control department. If deemed not defective or damaged, you will be charged a 25% restocking fee. If you surpass the 3% return rate, your account will be reviewed and may be subject to removal from the Dealer/Reseller program.*

PAYMENT

All orders will be billed at time of shipment.

If you have credit terms with Right Stuf, Inc. your invoice will be due and payable within your pre-arranged terms and the terms will start at time of shipment.

SHIPPING

Shipping costs will be charged to your account at the time of shipment using the billing information provided on your account. You will receive an invoice at this time reflecting the shipping costs. Failure to pay shipping charges can and will result in future shipments being held and possible removal from the dealer/reseller program.

CANCELLATIONS, RETURNS + EXCHANGES

We request that all cancellations or changes to orders be submitted via the form located under the [Contact Us](#) within 24 hours of placing the order. Cancellations or reductions to an order may incur a 10% restocking fee (for product ordered for your account). Returns are accepted for unused, unopened products in their original packaging. Returns, incorrectly shipped items, and exchanges must be returned within a week of receiving your order. Once the returned item(s) arrive back at our warehouse, your refund will be issued to your account (though shipping costs are non-refundable). Used, opened, and/or final sale items cannot be returned or exchanged.

COMMENTS + QUESTIONS

If you have any questions regarding our Dealer/Reseller process, or if there is anything at all that we can do to make your ordering experience easier, please do not hesitate to let us know via our [Contact Us](#) US page!

I have read and agree to the terms and policies in this document and understand that failure to comply with these terms and policies may result being removed from the Dealer/Reseller program.

_____ Signature Date_____

_____ Printed Name Title:_____